

Craig Holdings, LLC. dba The Pinconning Journal

Statement of Policies

Privacy Policy

Customer Data collected includes:

For Subscribers, delivery and billing addresses, contact phone numbers and email addresses.

For Advertisers, physical and billing addresses, owners name and contact information, point(s) of contact, and those authorized to place advertising.

Data is not shared outside the organization and is required to subscribe or advertise.

Refund/Cancellation Policy

Subscriptions may be canceled or transferred (within the delivery area) at any time by contacting our office. No cash refunds will be provided.

Advertising may be canceled prior to our advertising deadline. Any discounts based on frequency of advertising will be recalculated based on the number of ads printed, and higher rates may apply to ads previously invoiced and paid.

Delivery Policy

Delivery made through the US Postal Service is included with all subscriptions, with all papers entered at Pinconning, MI under USPS Periodical Rate guidelines. Delivery dates cannot be guaranteed. We will replace undelivered newspapers at our office if the USPS cannot locate the paper in a reasonable time.

Card Security

Credit card information is directly entered at the credit card processor website and is not recorded in any format at our office.